Sod Policy

At Delta Bluegrass Company, we take pride in providing high-quality sod and strive to ensure customer satisfaction. Proper handling, installation, watering, and ongoing care are crucial, as sod is a live product whose health and performance depend upon these factors.

Sod does not have a long shelf life, especially during hotter months.

Due to sod's perishable nature and factors such as weather, soil preparation, and watering practices, Delta Bluegrass Company cannot guarantee sod quality if it is not installed and watered immediately upon delivery.

Customer Responsibilities:

- Ensure the installation site is prepared before delivery.
- Install and thoroughly water the sod on the same day it is delivered. Adjust watering based on specific sod variety, current temperatures, and local climate conditions.
- Maintain a permanent and adequate irrigation system at the installation site.

Warranty and Replacement Conditions: Sod is guaranteed to be true to variety and in sound live condition upon delivery, up to the extent of the purchase price. We do not guarantee suitability, survival, or long-term performance and make no other warranties, expressed or implied.

To be eligible for replacement sod due to quality concerns:

- Notify Delta Bluegrass Company within 48 hours of delivery. Upon notification, we will verify the sod's condition and adherence to customer responsibilities.
- Replacement evaluations requested after 48 hours from delivery are at the sole discretion of Delta Bluegrass Company.

We are dedicated to supporting your landscaping success and are here to provide guidance and assistance. Please contact our knowledgeable team directly with any questions or concerns.

Sincerely,

Ed Zuckerman, President

Dennis Gardemeyer, Chief Financial Officer